



# COMMUNITY IMPACT

## 2022 Report

PENNSYLVANIA  
AMERICAN WATER  
WE KEEP LIFE FLOWING®

Investing in the communities we serve and love is very important to us at Pennsylvania American Water. We believe when we invest and volunteer at our local schools and nonprofit organizations, we are all stronger. In 2022, we invested more than \$1.16 million in communities through general charitable contributions, grants, sponsorships and programming support to approximately 330 organizations. Making an impact across the state is one more way we help keep life flowing!

### EMPLOYEES ENGAGED IN OUR COMMUNITIES



Our employees spent **2,431 hours** volunteering their time at local community organizations.

Number of volunteer projects, speaking engagements, educational programs and community events our employees participated in statewide.



### GIVING BACK: MORE THAN \$1.16 MILLION

We donated \$563,373 to organizations in our communities through grants, scholarships, general charitable contributions and programming support, and \$600,000 to assist customers in paying their water or wastewater bill.\*



**H2O Help to Others Program:** \$600,000 to fund our customer assistance program. Since 2008, we have been assisting customers experiencing financial hardship to help keep their water and/or wastewater services flowing. In 2022, 1,453 households received grants totaling \$451,507. We also provided approximately \$7.4 million in monthly bill discounts and 1,792 conservation kits and education to customers.



**Inclusion, Diversity & Equity**  
\$48,100 to support 18 organizations advancing ID&E



**Firefighting Support Grants**  
\$77,450 to 150 fire and rescue organizations



**Environmental Grants**  
\$75,000 to 13 organizations  
**Other Environmental Contributions**  
\$141,455 to 37 organizations



**Education & Workforce Development**  
\$55,765 to 27 organizations  
**Stream of Learning Scholarships**  
\$15,000 to 3 students



**Food Insecurity**  
\$40,000 to 8 organizations helping fight food insecurity, providing more than 200,000 meals  
**Health & Wellness**  
\$19,495 to 13 organizations



**Community Sustainability**  
\$91,108 to more than 50 organizations, including \$6,000 to United Way

#### American Water Charitable Foundation (AWCF)

- **\$251,641** awarded to 15 organizations through AWCF's "Keep Communities Flowing" grant programs.
- **\$121,899** donated to 312 nonprofit organizations in Pennsylvania through the foundation's employee matching gift program. This includes nearly \$24,658 our employees donated to organizations in Pennsylvania through United Way.



**COMMUNITY. ONE MORE WAY WE KEEP LIFE FLOWING.**

\*These amounts may be subject to recovery in a future potential rate case(s).  
06-2023